



# INTERNATIONAL STUDENTS YOUR ARRIVAL STEP BY STEP

International students entering in Crous de Paris's university residence

**1 MONTH BEFORE YOUR ARRIVAL IN FRANCE**

**1**  
You receive an **accommodation proposal** by email indicating the **booking terms and conditions**

**2**  
Make sure your **credit card works abroad** and **check your payment limit**  
*(including online payments)*

**3**  
Take out french **multirisks home insurance**

**4**  
Choose a guarantor.  
*(preferably Visale or Garantme)*

**5**  
Bring your own **kitchenware**  
*(plates, pots and pans and etc.)* and **bed sheets**  
*(bed comforter, pillows, and etc.)*

**6**  
Check the **residency reception desk address** and Pay attention to reception desk **opening hours**  
*Closed on weekends*

**UPON YOUR ARRIVAL IN FRANCE**

**7**  
When first arriving in the residency, please bring :  
• your passport  
• your french multirisks home insurance  
• your guarantor certificate  
• your bank IBAN  
*(preferably an european)*

Register a **CAF file** to get financial support

**8**  
Sign the **admission decision** and the **internal rules**, Pay the **1st rent** and the security **deposit** (300€). Joint entry inventory and keys handing over

**DURING YOUR STAY**

**9**  
In case of technical problems *(clogged sink, loss of keys, etc.)* : **inform the residency**  
Don't call private societies to fix them

Open a french **bank account**

**10**  
In case you have a **problem related to rent payment**, to an **early departure** : **Inform the residency and your school social worker**

**12**  
The day of your Departure  
• **Clean** completely the housing  
• **Be up to date** with your rents  
• **Check** the hour of the joint exit inventory

Don't forget to fill the **security deposit reimbursement document**  
*(reimbursement takes 2 months, your bank account must still be open)*

**1 MONTH BEFORE THE END OF YOUR CONTRACT**

**11**  
Ask your school for an **extension**  
Otherwise make an appointment with the residency for **the exit inventory**

**Usefull addresses :**

• messervices.etudiant.gouv.fr	• @crousparis
• rubrique Cité'U, Paybox	• @crousparis
• mesrdv.etudiant.gouv.fr	• @crousparisofficiel
• caf.fr	• crous-paris.fr